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Quality Policy

The management of First National Battery is committed to producing and supplying automotive, industrial **lead acid and Lithium Ion** batteries that are reliable in operation, safe and on time, which meet the specifications and quality requirements of our valued customers.

To this end, First National Battery management and employees will strive to continually improve the effectiveness of our ISO 9001 / IATF 16949 based on Business Management System.

Management will provide strategic direction taking into account the risks as identified in the context of FNB (Q-P-4.1). Realistic business objectives are set manually by management and reviewed for on-going suitability as required. Where objectives are not being realised, the objective will be reviewed and actions implemented. Further subsequent monitoring and review of these objectives will be conducted to determine the effectiveness of the implemented actions.

All managers must ensure that the Business Management System objectives have been communicated and understood by the relevant employees in a manner that will enable all employees to contribute optimally towards the achievement of these objectives.